Did you know??

 Welcome to this month’s newsletter. The four key bits of information this month are:

* With less than 2 weeks before Christmas, time is running out if you want to apply for a loan before the big day. Applications received after the 17th December will be processed on a best endeavors basis, as the postal system will be slower at this time of year
* Opening times over the Christmas Period will be as follows:

|  |  |
| --- | --- |
| Monday24th December | 9am to 1pm |
| Tuesday 25th December | Closed |
| Wednesday 26th December | Closed |
| Thursday 27th December | 9am to 1pm |
| Friday 28th December | 9am to 1pm |
| Monday 31st December | 9am to 1pm |
| Tuesday 1st January 2019 | Closed |
| Wednesday 2nd January | Back to normal hours 10am to 3pm |

* When will Child Benefits payments be paid this Christmas and New Year?

|  |  |
| --- | --- |
| **Child benefit due** | **Child benefit paid** |
| Monday24th December | Friday 21st December |
| Tuesday 25th December | Monday 24th December |
| Monday 31st December | Friday 28th December |
| Tuesday 1st January 2019 | Monday 31st December |

All payments will be processed on the day they are received from DWP.

* On behalf of all the staff and the board of directors, may we take this opportunity to wish you a very merry Christmas and a healthy and prosperous New Year

As always please do let us know if you have any suggestions for improvement or wish to opt out of this newsletter. December 18