Did you know??

 Welcome to our monthly newsletter. The four key bits of information this month are:

* Following the introduction of "faster payments" for all our bank transfers a couple of years ago, the volume of cash transactions has fallen to nil for the past 2 months. We have therefore decided that going forward we will run a cashless service with all payments made by free faster Bank transfers.
* With less than 70 shopping days until Christmas, we are now processing Christmas loans. Remember your last child benefit loan must have been at least 3 months ago to be eligible to apply. We will be processing applications up to the 14th December. Do allow extra time at this time of year as the post tends to be a bit slower and there is a threat of a postal strike so make sure you apply ideally by the end of November
* Remember you have an extra hours sleep on Sunday 28th October as the hours go back for winter - the nights will become darker!!
* Protect yourself from Fraud - If anyone contacts you claiming to be us and asking for passwords or pins, or to move money between accounts, it might be fraud. We will never ask you for these things. Don't give out your details or make payments unless you know who you’re dealing with. You should also avoid clicking on links within unexpected emails or texts. If you’re ever in any doubt, just give us a call.

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